Southern Cross University Unibar Membership Terms and Conditions (including privacy consent)

1. GENERAL

These terms and conditions govern your membership (Membership) in the Southern Cross University (University) Unibar (Unibar) membership program (Program) and use of your Program membership card (Card). Please read these terms and conditions carefully. If there is any conflict between what is set out in these terms and conditions and any verbal advice received from a Unibar staff member or agent, these terms and conditions will prevail.

These terms and conditions are effective as at the date of publication and the Unibar reserves the right to amend them when necessary. You will be notified by email of any updated terms and conditions. The updated terms and conditions will take effect 14 days after the email notification was sent. Any subsequent utilisation by you of benefits or services made available to you under the Program (Membership Benefits) or use by you of your Card will constitute your acceptance of the updated terms and conditions.

Your feedback is welcome at any time via email at unibarandcafe@scu.edu.au.

2. PROGRAM MEMBERSHIP

There are two types of Program Membership:

a) Full Membership: for University students, providing access to all Membership Benefits as promoted in each year’s membership listings.

b) Staff Membership: for University staff members, providing access to most Membership Benefits as promoted in each year’s membership listings.

Your Membership expires on 31 December in the year in which your Membership was purchased, unless terminated earlier.

The Unibar reserves the right to refuse Membership at any time at its discretion.

3. PROGRAM REGISTRATION

You can register for Membership in person or online at www.unibarandcafe.com.au. You must collect your Card in person at the Unibar and present your University student or staff identification card.

Your Membership will not be activated until you pay the applicable Membership fee (Fee).

4. MEMBERSHIP BENEFITS

You must be a current University student or staff member and hold a valid Card in order to utilise the applicable Membership Benefits.

For a list of all current Membership Benefits, please visit www.unibarandcafe.com.au.
5. CARD USE

Your Card may be used as proof of Membership, however the Unibar reserves the right to deny access to a Membership Benefit until your Membership status is verified on the Unibar database. The Unibar reserves the right to see your University student or staff identification card in conjunction with your Card to confirm the validity of your Membership.

Discounts are not available unless a valid Card is presented at the time of purchase or entry. Entry into an event is subject to the terms and conditions that apply to that particular event (including any imposed by the promoter of that event or the venue owner). Possession of a Card does not automatically admit you into an event.

You may only use your Card for your own benefit. You are not permitted to transfer, lend or otherwise give your Card to another person for their use. The Unibar reserves the right to cancel your Membership in the event of unauthorised use of your Card.

6. LOST, STOLEN OR DAMAGED CARDS

It is your responsibility to take care of your Card and keep it secure. The Unibar will replace your Card if it is lost or stolen, but will charge a fee for doing so, regardless of the circumstances. For replacement Cards, visit the Unibar.

7. CANCELLATION AND REFUNDS

Your Membership Fee is non-refundable and non-transferable. If your enrolment or employment with the University ceases, your Membership will be cancelled and your Membership Fee will be forfeited. We recommend that you take this into account before purchasing your Membership.

8. THIRD PARTY OFFERS

Some Membership Benefits under the Program are offered by third parties (Program Participants). All Program Participant offers are subject to the individual terms and conditions of the Program Participant. In order to accept an offer made by a Program Participant, you may be required to register as a member of the Program Participant and/or agree to accept communication directly from the Program Participant. This is entirely at your discretion and in doing so you enter into a contract directly with the Program Participant and not with the Unibar.

Program Participants may change at any time without notice. Notification of changes in Program Participants will be displayed on the Unibar website at www.unibarandcafe.com.au as soon as reasonably practicable.

9. INFORMATION AND PRIVACY

The Unibar is committed to ensuring that the collection, storage, use and disclosure of your personal information complies with the Privacy and Personal Information Protection Act 1998 (NSW) and the Information Protection Principles.
The Unibar may collect and use your personal information for the purposes of administering the Program and other related purposes. The Unibar has your permission to contact you with relevant information regarding the Program, including goods and services offered by third parties, via mail, email or SMS.

The Unibar may use your information for its own planning, research, marketing and product and service development. The Unibar may also share anonymous and aggregated membership information with current or prospective Program Participants for the purpose of securing better Membership Benefits, or with data analysis specialists, data mail houses, data processing organisations and specialist call centres for the purposes of improving existing or potential Membership Benefits. When such disclosures are made, your personal information will be protected through confidentiality agreements and/or other contractual obligations.

The Unibar may provide your information to any outsourced service provider of the Unibar, a Program Participant for the purpose of promoting or using its products or services (and any of its outsourced service providers), regulatory bodies, government agencies, law enforcement bodies and courts, and other parties to whom the Unibar is authorised or required by law to disclose information.

The Unibar will take all reasonable steps to ensure your personal information is protected from unauthorised access, misuse, modification and disclosure while stored or transmitted by it. You have the right to view and correct or update your personal information by arrangement with the Unibar via email unibarandcafe@scu.edu.au.

You may unsubscribe from the Program at any time using the unsubscribe function on any email or SMS communication or by contacting the Unibar at unibarandcafe@scu.edu.au.

10. DISCLAIMER

Whilst the Unibar makes every effort to ensure information about the Program is correct, the Unibar accepts no liability whatsoever if any information is unavailable, incomplete, inaccurate or out of date and further accepts no responsibility if you are not made aware of a special, promotion, event, competition, discount and/or free offer or for your failure to take advantage of an offer or missing out on an opportunity.

The Unibar is not responsible for any unauthorised use of your Card or for any loss arising from your failure to comply with these terms and conditions.

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